

FY2016 FACTS & FIGURES

Information Technology Services (ITS) provides information technology resources, systems, services, tools, and training to the university community. We aim to advance the university's strategic goals, support learning, enable scholarly endeavors, and improve institutional management by effectively leveraging the resources of ITS groups.

ITS Service



25,129
Office 365 accounts

19,969
Lynda.com
courses viewed

7,576
Lynda.com users



~50,000 **INB**
Banner users

myMASON
34,748
avg. monthly users

\$
4,305,105
PatriotTech annual sales



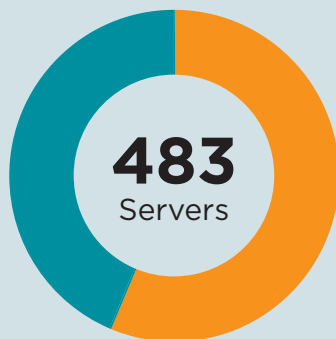
789
MicroStrategy users

93,304
BI reports delivered



1,080,000,000
inbound email messages

270
virtual






213
non-
virtual

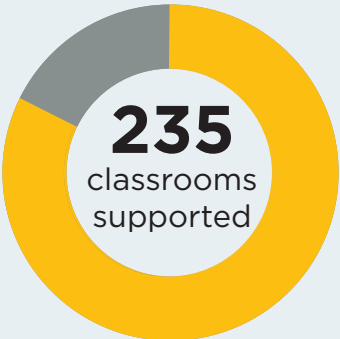


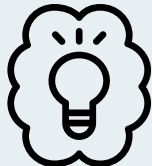


31,415
avg. monthly users

21,176
avg. monthly
mobile users



3,520
wireless access points

<p>Lab Usage</p>  <p>110,966 Computer lab logins</p>	 <p>14,086 STAR lab users</p>	<p>4,354 Virtual Computing Lab (VCL) users</p> 
	<p>6,388 Collaborative Learning Hub users</p>	<p>45,682 VCL reservations</p>

<p>ITS Support</p>  <p>235 classrooms supported</p> <p>83% Technology enhanced classrooms</p>	 <p>151 Buildings</p>	<p>Bb 8,174 Blackboard courses</p>	 <p>76 Video Enhanced Courses supported</p>
	 <p>885 Unique Smart Data users</p>	<p>16,034 Collaborate Web sessions</p> 	 <p>1,407 Videoconferencing & Telepresence events</p> <p>2,474 Videoconferencing & Telepresence hours</p> 